

FUNDACIÓ PROMEDITERRÀNIA PER A LA CONSERVACIÓ, L'ESTUDI LA DIFUSIÓ DEL PATRIMONI CULTURAL I MARÍTIM

LEGAL NOTICE

IMPORTANT NOTE

The purchase is not refunded in any case, except if the visit or activity cannot be carried out due to causes attributable to the Museum or derived from limitations of mobility in the trips that have occurred and can be justified.

Each purchase will be for a maximum of 9 people, including children under 18.

If you chose a reduced rate, you must prove this with the relevant documentation at the time of access.

GENERAL CONDITIONS. MUSEU DE LA PESCA AND ESPAI DEL PEIX

The website <http://tickets.museudelapesca.org> (hereinafter "Ticket sales website") is the property of the *Fundació promediterrània per a la conservació, l'estudi la difusió del patrimoni cultural i marítim*, hereinafter "LA FUNDACIÓ ", CIF G-17752635 and fiscal address at C/ Major, 56, 17230 Palamós (Spain). Access and use of this ticket sales website imply knowledge and acceptance of the general terms and conditions.

SPECIFIC TERMS AND CONDITIONS OF THE TICKET SALES WEB

Through the ticket sales website, users will be able to purchase tickets for exhibitions or other events and activities held, organized or managed by LA FUNDACIÓ in advance. The advance ticket sale service is provided, in general, 24 hours a day, 365 days a year. However, the FUNDACIÓ may suspend at any time, temporarily or permanently, without the need for prior notice, the advance sale service of all or part of the tickets to the permanent exhibition, temporary exhibitions or other events and organized activities or managed by it. Access to the information contained on the Web is not subject to any payment.

USE OF TICKETS ACQUIRED THROUGH THE WEB

The tickets that are acquired in accordance with the provisions of the previous section, and that the user receives in their e-mail, will have the same value as if they had been acquired at the *Museu de la Pesca*. The Web user will be able to: (I) Print their tickets on plain paper, checking that the printing has been correct and that the codes that identify and individualize each entry are legible. (II) Download the file in pdf format that

the user receives by e-mail on their mobile terminal and show them at the entrance of the Museum. Tickets will entitle their bearer to access the exhibition or event for which they were purchased and will be valid for a single use.

The purchase of tickets is not subject to the right of withdrawal. No changes or refunds are allowed.

The FUNDACIÓ reserves the right to require those Museum visitors who have purchased their tickets through the ticket sales website, to display the credit card with which they acquired them and their national identity document or passport with in order to verify their identity, control access to the Museum and activities and the lawful use of the advance ticket sales service through the web.

The FUNDACIÓ may also require users who have purchased a special ticket at a reduced price for reasons of age or for any other circumstance in force at the time of purchase to prove such circumstances.

LIMITATIONS OF USE

Users who access this website are authorized to view all the information and contents thereof, as well as to make downloads or private reproductions of it on their terminals or on any data record medium, provided that the reproduced elements are intended EXCLUSIVELY FOR THE USER'S PERSONAL USE and are not subsequently assigned or transmitted to third parties. Likewise, the use of the Web for the purchase of tickets for the user that will subsequently be resold for the same or another price is prohibited.

INCIDENTS WITH THE TICKET SALE SERVICE

Any incident related to the use and operation of the ticket sales website must be notified to the following telephone numbers and / or e-mail address: 972 600 424 or infomuseu@palamos.cat. Once the query or claim has been received, the FUNDACIÓ will contact the user through the means indicated by the same.

CANCELATION CONDITIONS

The purchase amount will not be returned in any case, except if the activity cannot be carried out due to causes attributable to the FUNDACIÓ.

ACCESS CONDITIONS

In order to guarantee the rights of the users and the better functioning of the ticket sales website, the FUNDACIÓ may: a) Supervise the service at all times, respecting the privacy and intimacy of the users. b) Temporarily interrupt the service, without prior notice and at any time, for technological or legal reasons. c)

Modify the service provision conditions. d) Block access or use of the service to a user who has used it incorrectly or for whom there are suspicions of fraudulent use of the service or the means of payment.

Likewise, the FUNDACIÓ will archive the electronic document in which the purchases are made, it will not be accessible to the visitor.

RESPONSIBILITY

The FUNDACIÓ is not responsible for damages of any nature that may be caused by causes beyond its control. By way of example, the FUNDACIÓ will not be liable for: lack of availability of the portal or payment systems agreed with financial institutions, errors in these payment systems, the transmission of viruses or malicious or harmful programs caused by attacks by third parties, or for the information, opinions or content of any kind that is included in other sites not directly managed by the FUNDACIÓ or those that this ticket sales website may send through hypertext links or links.

Likewise, the FUNDACIÓ will not respond to any interruption, error or failure that occurs in the system as a result of a malfunction of the network or the servers connected to it.

The FUNDACIÓ will not be responsible for damages of any kind that may occur due to lack of availability or continuity in the operation of the service. In the event that the tickets purchased by the user on the ticket purchase website could not be used due to the fault or negligence of the FUNDACIÓ, the FUNDACIÓ will only be obliged to return the price paid for these tickets or replace those acquired with other tickets for another day or time, prior agreement with the user.

The user of the ticket purchase website agrees to make an appropriate and lawful use, to comply with the provisions of the LEGAL NOTICE and in these GENERAL CONDITIONS and recognizes the use of this service under their sole responsibility freely and consciously.

DATA PROTECTION POLICY

In compliance with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016 regarding the protection of natural persons with respect to the processing of personal data and the free circulation of these data and of Organic Law 3 / 2018, of December 5, on the protection of personal data and guarantee of digital rights, we inform you that the personal data that you provide us by filling in the forms on the web, will become part of an automated file of the *Fundació Promediterrània* and will be used only for the management, administration and billing of the contracted ticket purchase services. Likewise, if you have given your consent, your data will be used to send you information about the *Museu de la Pesca* and the rest of the equipment and the activities that it celebrates, organizes or manages, as well as for the sending of surveys or forms, to evaluate the degree of customer satisfaction with the service offered.

You can exercise your rights of access, rectification, deletion, opposition, limitation, and portability by contacting the FUNDACIÓ by postal mail at the address indicated above, or by e-mail to museudelapesca@palamos.cat, indicating in the subject "RGPD, Exercise Rights". The request must contain the name, surname and signature of the applicant, a photocopy of their ID or identity document that replaces it, as well as the content of the request that they make. You can consult the Privacy Policy of the FUNDACIÓ at this link <https://museudelapesca.org/politica-privacitat.html>

The completion of all the fields contained in this form is mandatory and implies your express consent to the processing of your personal data for the purposes indicated. In the event that the form must include personal data referring to individuals other than the one who completes this form, you must, prior to its inclusion, inform them of the points contained in the previous paragraphs and of the Privacy Policy of the *Museu de la Pesca*.

MODIFICATIONS IN THE CONDITIONS AND ON THE WEB

The *Museu de la Pesca* reserves the right to make the modifications it deems appropriate in these conditions, the Web and the services provided at any time without the need for prior notification. Consequently, the FUNDACIÓ may change, delete or add both the content and the services provided through the Web, such as the form of presentation or location on the Web, even temporarily or permanently suspend its operation. In everything not specifically provided for in these Particular Conditions, the same general conditions established in the Legal Notice of the main page of the web apply to this service: <http://museudelapesca.org>